

COVID 19 Announcement

March 19, 2020

As the global effect of COVID 19 continues to evolve, we are taking every precaution recommended by the CDC to protect our employees, customers, and the community. Our hearts go out to those impacted by the COVID 19 virus.

With that said, our office is closed, and our employees are working remotely until April 6th.

We are modifying our operations in the interim. All new installations and extra work will be postponed for two weeks. Be assured, as soon as circumstances change, we will be ready to respond swiftly to take care of your security needs.

Our focus at this time is to continue to provide service to our existing alarm customers. In most instances, we can assist you over the phone or through your Alarm.com cellular radio. We ask at this time any non-essential service requests be postponed. Please call our office at 864-338-7491 and listen carefully to the message prompts for service.

If you need to cancel a false alarm, please call the central station immediately at 1-800-826-0638 and give the operator your password/passcode.

There is no question this is a time of uncertainty in our country. We appreciate your patience and understanding during this time and feel confident that by sticking together and supporting each other, we will emerge from this stronger than before. As always, thank you for choosing the Southern Burglar & Fire Alarm Co. team.

Hack Clinkscales, Jr.
President
Southern Burglar & Fire Alarm Co.