

# COVID 19 Update

August 14, 2020

At Southern Burglar & Fire Alarm, we are continuing to monitor COVID-19 updates in our state and local service area. We will continue to modify our operations by limiting personnel in our office and reduce the amount of time our technicians are in our warehouse. As always, our technicians are supplied with appropriate PPE (masks and gloves) and will follow CDC guidelines by observing social distancing at installations, service, and sales calls.

We continue to ask at this time any non-essential service requests be postponed. Please call our office at 1-864-338-7491 and listen carefully to the prompts for service. If you need to cancel a false alarm, please call the central station immediately at 1-800-826-0638 and give the operator your password/passcode.

Our ultimate concern is for the health and safety of our employees and customers. **With that said, our office is closed to the public, with the exception of deliveries, until further notice.** We will operate with limited staff and work remotely when possible. We appreciate your patience and understanding. We are confident we will emerge stronger than before by working together and supporting each other. As always, thank you for choosing the Southern Burglar Alarm Team as your residential and commercial security provider.